Coverage for: Individual/Family Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, www.highmarkblueshield.com or call 1-800-345-3806. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.HealthCare.gov/sbc-glossary/</u> or call 1-800-345-3806 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$6,000 individual/\$12,000 family <u>network</u> . \$12,000 individual/\$24,000 family out-of- <u>network</u> .	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Office visits, <u>preventive care services</u> , <u>emergency room care</u> , <u>urgent care</u> , outpatient mental health, outpatient substance abuse, <u>rehabilitation services</u> , and <u>prescription drug</u> benefits are covered before you meet your <u>network deductible</u> . <u>Copayments</u> and <u>coinsurance</u> amounts don't count toward the <u>network deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive</u> <u>services</u> at https://www.healthcare.gov/coverage/ <u>preventive</u> -care-benefits/.
Are there other <u>deductibles</u> for specific services?	Yes. \$100 individual for <u>prescription drug coverage</u> . There are no other specific <u>deductibles</u> .	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$0 individual/\$0 family network out-of-pocket limit, up to a total maximum out-of-pocket of \$7,350 individual/\$14,700 family. \$12,000 individual/\$24,000 family out-of-network.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Network: Premiums, balance-billed charges, and health care this plan doesn't cover do not apply to your total maximum out-of-pocket.  Out-of-network: Copayments, deductibles, premiums, balance-billed charges, prescription drug expenses, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .

Will you pay less if you use a <u>network provider</u> ?	Yes. See www.highmarkblueshield.com/find-a-doctor or call 1-800-345-3806 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a specialist?	No.	You can see the specialist you choose without a referral.



All **copayment** and **coinsurance** costs shown in this chart are after your overall **deductible** has been met, if a **deductible** applies.

Common Medical Event	Services You May Need	What You  Network Provider (You	Will Pay Out-of-Network Provider	Limitations, Exceptions, & Other Important Information
Lvent		will pay the least)	(You will pay the most)	important information
If you visit a health	Primary care visit to treat an injury or	\$20 copay/visit	30% coinsurance	You may have to pay for services that
care <u>provider's</u> office	illness	Deductible does not apply.		aren't <u>preventive</u> . Ask your <u>provider</u> if
or clinic	Specialist visit	\$40 copay/visit	30% coinsurance	the services needed are preventive.
		Deductible does not apply.		Then check what your <u>plan</u> will pay for.
	<u>Preventive</u>	No charge	30% coinsurance	
	care/screening/immunization	Deductible does not apply.		Please refer to your <u>preventive</u> schedule for additional information.
If you have a test	Diagnostic test (x-ray, blood work)	No charge	30% coinsurance	Precertification may be required.
	Imaging (CT/PET scans, MRIs)	No charge	30% coinsurance	Precertification may be required.

		What You	ı Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need drugs to treat your illness or condition  More information about prescription drug	Low Cost Generic drugs	\$3/\$6/\$9 copay/prescription (retail) \$6 copay/prescription (mail order)	Not covered	Up to 31/60/90-day supply retail pharmacy. Up to 90-day supply maintenance prescription drugs through mail order.  Specialty drugs are limited to a 30-day
coverage is available at www.highmarkblueshie ld.com/find-a-doctor/#/drug .	Generic drugs	\$15/\$30/\$45 copay/prescription (retail) \$30 copay/prescription (mail order)	Not covered	supply.
	Formulary Brand drugs	\$35/\$70/\$105 copay/prescription (retail) \$70 copay/prescription (mail order)	Not covered	
	Non- <u>Formulary</u> Brand drugs	\$50/\$100/\$150 copay/prescription (retail) \$100 copay/prescription (mail order)	Not covered	
	Specialty drugs	\$15 copay/prescription (generic) \$35 copay/prescription (formulary brand) \$50 copay/prescription (non-formulary brand) (retail) No coverage	Not covered	
		(mail order)		

		What You	ı Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	No charge	30% coinsurance	Precertification may be required.
	Physician/surgeon fees	No charge	30% coinsurance	Precertification may be required.
If you need immediate medical	Emergency room care	\$200 <u>copay</u> /visit <u>Deductible</u> does not apply.	\$200 <u>copay</u> /visit <u>Deductible</u> does not apply.	Copay waived if admitted as an inpatient.
attention	Emergency medical transportation	No charge	No charge	Out-of- <u>network</u> : Subject to <u>network</u> <u>deductible</u> .
	<u>Urgent care</u>	\$75 <u>copay</u> /visit <u>Deductible</u> does not apply.	30% coinsurance	none
If you have a hospital	Facility fees (e.g., hospital room)	No charge	30% coinsurance	Precertification may be required.
stay	Physician/surgeon fees	No charge	30% coinsurance	Precertification may be required.
If you need mental health, behavioral	Outpatient services	\$40 <u>copay</u> /visit <u>Deductible</u> does not apply.	30% coinsurance	Precertification may be required.
health, or substance abuse services	Inpatient services	No charge	30% coinsurance	Precertification may be required.
If you are pregnant	Office visits	No charge	30% coinsurance	Cost sharing does not apply for
	Childbirth/delivery professional services	No charge	30% coinsurance	preventive services.  Depending on the type of services, a
	Childbirth/delivery facility services	No charge	30% coinsurance	copayment, coinsurance, or deductible may apply.  Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)  Network: The first visit to determine pregnancy is covered at no charge.
				Please refer to the Women's Health Preventive Schedule for additional information. Precertification may be required.

		What You	ı Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need help recovering or have other special health needs	Home health care	No charge	30% coinsurance	Combined <u>network</u> and out-of- <u>network</u> : 60 visits per benefit period, combined with visiting nurse. Precertification may be required.
	Rehabilitation services	\$40 <u>copay</u> /visit <u>Deductible</u> does not apply.	30% coinsurance	Combined network and out-of-network: 60 physical medicine visits, 60 speech therapy visits and 60 occupational therapy visits per benefit period. Precertification may be required.
	Habilitation services	Not covered	Not covered	none
	Skilled nursing care	No charge	30% coinsurance	Combined <u>network</u> and out-of- <u>network</u> : 120 days per benefit period. Precertification may be required.
	Durable medical equipment	No charge	30% coinsurance	Precertification may be required.
	Hospice services	No charge	30% coinsurance	Precertification may be required.
If your child needs	Children's eye exam	Not covered	Not covered	none
dental or eye care	Children's glasses	Not covered	Not covered	none
	Children's dental check-up	Not covered	Not covered	none

# **Excluded Services** & Other Covered Services:

Services Your <u>Plan</u> Generally Does NOT Cov	er (Check your policy or <u>plan</u> document for more info	ormation and a list of any other <u>excluded services</u> .)		
Acupuncture	Habilitation services	Routine eye care (Adult)		
Cosmetic surgery	<ul> <li>Hearing aids</li> </ul>	<ul> <li>Routine foot care</li> </ul>		
Dental care (Adult)	<ul> <li>Long-term care</li> </ul>	<ul> <li>Weight loss programs</li> </ul>		
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)				
Bariatric surgery	Infertility treatment	Private-duty nursing		
Chiropractic care	<ul> <li>Non-emergency care when traveling outs the U.S. See http://www.bcbsa.com</li> </ul>	tside		

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>, or the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <a href="www.cciio.cms.gov">www.cciio.cms.gov</a>. The Pennsylvania Department of Consumer Services at 1-877-881-6388. Other options to continue coverage are available to you too, including buying individual insurance coverage through the <a href="Health Insurance">Health Insurance</a> Marketplace. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="http://www.HealthCare.gov">http://www.HealthCare.gov</a> or call 1-800-318-2596.

Your <u>Grievance</u> and <u>Appeals</u> <u>Rights:</u> There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim appeal</u> or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

- Highmark, Inc. at 1-800-345-3806.
- Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact the Pennsylvania Department of Consumer Services at 1-877-881-6388.

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-<u>network</u> pre-natal care and a hospital delivery)

■The <u>plan's</u> overall <u>deductible</u>	\$6,000
■Specialist copayment	\$40
■Hospital (facility) coinsurance	0%
■Other <u>coinsurance</u>	0%

### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	

Cost Sharing			
Deductibles*	\$6,000		
<u>Copayments</u>	\$10		
<u>Coinsurance</u>	\$0		
What isn't covered			
Limits or exclusions \$6			
The total Peg would pay is	\$6,070		

# **Managing Joe's type 2 Diabetes**

(a year of routine in-<u>network</u> care of a wellcontrolled condition)

■The plan's overall deductible	\$6,000
Specialist copayment	\$40
■Hospital (facility) coinsurance	0%
Other coinsurance	0%

### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

# Total Example Cost \$5,600

In this example, Joe would pay:

<u>Cost Sharing</u>			
<u>Deductibles</u> *	\$900		
<u>Copayments</u>	\$800		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$20		
The total Joe would pay is \$1,77			

## **Mia's Simple Fracture**

(in-<u>network</u> emergency room visit and follow up care)

■The plan's overall deductible	\$6,000
■Specialist copayment	\$40
Hospital (facility) coinsurance	0%
Other coinsurance	0%

### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800

In this example, Mia would pay:

in this example, wha would pay:				
Cost Sharing				
<u>Deductibles</u>	\$1,300			
<u>Copayments</u>	\$500			
Coinsurance	\$0			
What isn't covered				
Limits or exclusions	\$0			
The total Mia would pay is	\$1,800			

Note: These numbers assume the patient does not participate in the <u>plan's</u> wellness program. If you participate in the <u>plan's</u> wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: 1-800-345-3806.

The plan would be responsible for the other costs of these EXAMPLE covered services.

<sup>\*</sup> This plan has other deductibles for specific services included in this coverage example. See "Are there other deductibles for specific services?" row above.

Insurance or benefit administration may be provided by Highmark Blue Shield which is an independent licensee of the Blue Cross and Blue Shield Association. Health care <u>plans</u> are subject to terms of the benefit agreement.

To find more information about Highmark's benefits and operating procedures, such as accessing the drug <u>formulary</u> or using <u>network providers</u>, please go to DiscoverHighmark.com; or for a paper copy, call 1-855-873-4108.

#### Discrimination is Against the Law

The Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity. The Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex assigned at birth, gender identity or recorded gender. Furthermore, the Plan will not deny or limit coverage to any health service based on the fact that an individual's sex assigned at birth, gender identity, or recorded gender is different from the one to which such health service is ordinarily available. The Plan will not deny or limit coverage for a specific health service related to gender transition if such denial or limitation results in discriminating against a transgender individual. The Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
   Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language services to people whose primary language is not English, such as:
  - Qualified Interpreters
- Information written in other languages

If you need these services, contact the Civil Rights Coordinator.

If you believe that the Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity, you can file a grievance with: Civil Rights Coordinator. P.O. Box 22492, Pittsburgh. PA 15222, Phone: 1-866-286-8295, TTY: 711, Fax: 412-544-2475, email: Civil RightsCoordinator@highmarkhealth.org. You can file a grievance in person or by mail, fax, or email. If you need help filling a grievance, the Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.S. - 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.bhs.gov/ocr/office/file/index.html.

If you speak English, language assistance services, free of charge, are available to you. Call 1-888-269-8412.

Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame al 1-888-269-8412.

如果您说中文,可向您提供完费话自协助服务。 讀致電 1 888 569 8412.

Nếu quý vị nói tiếng Việt, chúng tôi cung cấp dịch vụ hỗ trọ ngôn ngữ miền phí cho quý vị. Xin gọi sối 1-888-269-8412.

한국어를 사용하시는 분들을 위해 무료 통역이 제공됩니다. 1,888,269,8412 로 전화.

Kung nagsasalita ka ng Tagalog, may makukuha kang mga libreng serbisyong tulong sa wika. Tumawag sa i 1-888-269-8412.

Если вы говорите по-русски, вы можете воспользоваться бесплатными услугами языковой поддержки. Звоните 1-888-269-8412.

إن كنت تتحدث اللغة العرابية؛ فهذاك خدمات السعارانة في اللغة السجانية متاحة لكر المسل على الراقم 269-8412-1-888

Si se Kreyòl Ayisyen ou pale, gen sévis entéprét, gratis ticheri, ki la pou ede w. Rele nan 1 888 269 8412.

Si vous parlez français, les services d'assistance linguistique, gratuitement, sont à votre disposition. Appelez au 1-888-269-8412.

Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Zadzwoń 1 888 269 8412.

Se a sua língua é o portugués, temos atendimento gratuito para você no seu idioma. Ligue para: 1-888-269-8412.

Se parla italiano, per lei sono disponibili servizi di assistenza linguistica a titolo gratuito. Chiamare i l'1-888-269-8412.

Wenn Sie Deutsch sprechen, steht Ihnen unsere fremdsprachliche Unterstützung kostenlos zur Verfügung. Rufen Sie 1-888-269-8412.

日本語がお同語の方は言語アシスタンス。 サービスを無料でご利用いただけます。 1-888-269-8412 を呼び出します。

. اگرا شما به زایان فار سی میبعث می کند، خدمات کمک زایانی انگان با تمان ریا شماره (8412-888.1) را